

Phone: (734) 998-7057

Website: <http://umhs-rahs.org>

### **Medicaid Provided Transportation**

- Transportation to medical and mental health appointments is a benefit with select Medicaid
- For complete details please visit the provided websites or call your individual insurance listed below
- Have this info ready when you call:
  - Your name, Medicaid ID number and date of birth
  - The address and phone number of where you will be picked up
  - The address and phone number of where you are going
  - Your appointment date and time
  - The name of your provider
  - The reason for your appointment
  - Indication of any special needs

Blue Cross Complete of Michigan; (888) 803-4947

[www.mibluecrosscomplete.com/content/dam/microsites/blue-cross-complete/blue-cross-complete-transportation-services.pdf](http://www.mibluecrosscomplete.com/content/dam/microsites/blue-cross-complete/blue-cross-complete-transportation-services.pdf)

- Call 2 business days in advance

McLaren Health Plan; (888) 327-0671

[www.mclaren.org/uploads/public/documents/healthplan/documents/MHP%20Documents/HealthyMichiganMemberHandbook.pdf](http://www.mclaren.org/uploads/public/documents/healthplan/documents/MHP%20Documents/HealthyMichiganMemberHandbook.pdf)

- Call 2 business days in advance

Meridian Health Plan; (800) 821-9369

<https://corp.mhplan.com/ContentDocuments/default.aspx?x=akfDbFdnB8gLcQ8cL5gJ3ULNHUxc3az/wCbOG9EhwVkJzMsV1JbPpRgjtOyfYlleU4XskfpyKRO7fOM+KcQsA==>

- Call 3 business days in advance

HAP Midwest Health Plan; (888) 654-0706

[www.midwesthealthplan.com/Docs/MIHealthLink/Common/2019%20MMP%20Handbook%20Final%20C.pdf](http://www.midwesthealthplan.com/Docs/MIHealthLink/Common/2019%20MMP%20Handbook%20Final%20C.pdf)

- Call 4 business days in advance

Molina Health Care; (888) 7898-7969

[www.molinahealthcare.com/members/mi/en-US/PDF/Medicaid/member-handbook-medicaid.pdf](http://www.molinahealthcare.com/members/mi/en-US/PDF/Medicaid/member-handbook-medicaid.pdf)

- Call 3 business days in advance

Priority Health Gov. Programs; (888) 975-8102

[www.priorityhealth.com/michigan-medicaid/member/plan/transportation-services](http://www.priorityhealth.com/michigan-medicaid/member/plan/transportation-services)

- Call 3 business days in advance

Total Health Care; (800) 826-2862, option #7

<https://thcmi.com/transportation>

- Call 3 business days in advance

UnitedHealth care Community Plan; (877) 892-3995

[www.uhccommunityplan.com/mi/medicaid/community-plan/faq](http://www.uhccommunityplan.com/mi/medicaid/community-plan/faq)

- Call 4 business days in advance

There may be additional resources for you to consider through various community agencies. Michigan 2-1-1 is a free confidential service that connects you with local community-based organizations offering support services for people seeking answers to help in addressing their needs and questions. You can connect with Michigan 2-1-1 by:

- Visiting the website at <http://www.mi211.org>
- Dialing 2-1-1 or either one of these Toll Free phone lines at (844) 875-9211 or (800) 649-3777 (Michigan Relay) for personal assistance 24 hours a day, 7 days a week

**Ann Arbor Transit Authority (AATA)**

2700 S .Industrial Hwy, Ann Arbor, MI 48104

(734) 996-0400

[www.theride.org](http://www.theride.org)

- Operates public transportation services in the greater Ann Arbor-Ypsilanti area
- In addition to fixed route buses, offers many other services for transportation needs
- Offers many convenient options to pay a fare, including cash, tokens, and passes
- Please visit the website or call for additional information

**Friends in Deed**

1196 Ecorse Rd, Ypsilanti, MI 48198

(734) 484-4357

[www.friendsindeedmi.org](http://www.friendsindeedmi.org)

- Assists individuals & families find reliable transportation
- Call for more information and to apply for assistance Monday- Friday 9:30am-2pm

**Non-Emergency Medical Transportation Services**

**Acme Transportation**

432 N. Hewitt, Ypsilanti, MI 48197

(734) 929-5641

- Provide transportation for clients 24/7/365 including all holidays
- Clients range from 100% ambulatory, those requiring a helping hand, to people in full size wheelchairs
- Call for pricing information and to schedule ride
- First time clients call 48 hours in advance while previous clients please call 24 hours in advance

- Open Monday-Friday 8am-5pm

**Care Transport**

4180 Packard St, Ann Arbor, MI 48108

(734) 434-6786

<http://caretransport.us>

- Transportation for ambulatory and non-ambulatory people for all of Michigan
- Accept payment in Cash, Checks & All Major Credit Cards
- Call to schedule an appointment and find out more regarding rates and their services
- Please call 24 hours in advance to schedule a ride
- Open Seven days a week 4am-9pm

**People's Express (PEX)**

10 Jennings Rd, Whitmore Lake, MI

(877) 214-6073

<https://peoplesexpressmi.com>

- Low-cost public transportation service for select townships/cities in Washtenaw County and the surrounding area, and can transfer riders to a number of bus stops on the AAATA bus route
- Most of their buses and vans are lift-equipped and they all meet ADA requirements
- Call Mon-Fri 10am-7pm to schedule a ride
- Ride services are available Monday-Friday 8am-4pm (unavailable on weekends and holidays)
- Reservations must be made at least 3 business days in advance
- New clients must state whether they have an aide or any special

circumstances such as a use of a wheelchair or car seat

- Minors must be accompanied by an adult