

<p style="text-align: center;">YOUR RIGHTS AND RESPONSIBILITIES AT RAHS SCHOOL BASED HEALTH CENTERS</p>
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YOUR RIGHTS

1. You cannot be discriminated on the basis of race, color, national origin, religion, sex, handicap, or health insurance.
2. You will be treated with courtesy and respect by all health center staff.
3. All information will remain **confidential** (unless you may harm yourself or others, someone may harm you, or required by law).
4. You will receive the best possible care and have other options for care explained to you.
5. You have the right to refuse treatment (unless you are a danger to yourself or others).
6. You have the right to review your health center records.
7. If you feel that your rights have been violated, you should inform the center staff.
8. You will not be denied services because of inability to pay.

YOUR RESPONSIBILITIES

1. Being on time for your appointments.
2. Calling the center, or telling center staff in person, at least 24 hours in advance if you are unable to keep an appointment.
3. Providing the health center with current information on your insurance, address, name, or phone number changes.
4. Providing a complete and accurate medical history to staff.
5. Advising us if you do not understand any aspect of your treatment.
6. Following our recommendations and advice.
7. Telling us about unexpected complications that may happen during the course of your treatment.
8. Being considerate of the rights of other students/clients and of health center personnel and property.
9. Treat our health center as a Drug and Weapon-free zone.