There may be additional resources for you to consider through various community agencies. Michigan 2-1-1 is a free confidential service that connects you with local community-based organizations offering support services for people seeking answers to help in addressing their needs and questions. You can connect with Michigan 2-1-1 by:

- Visiting the website at [http://www.mi211.org](http://www.mi211.org)
- Dialing 2-1-1 or either one of these Toll Free phone lines at (844) 875-9211 or (800) 649-3777 (Michigan Relay) for personal assistance 24 hours a day, 7 days a week

### Housing Assistance in Washtenaw County (HAWC)

(734) 961-1999; [www.housingaccess.net](http://www.housingaccess.net)

- This central intake is the single point of entry for all shelters and housing resources that are available to the people in Washtenaw Co
- Residents of Washtenaw Co may call HAWC for housing assistance, information and/or referrals
  - Please note: There is a severe shortage of housing resources and resources are limited
- Eligibility will be determined, referrals, education, and assistance will be provided
- Call HAWC Monday-Friday 8:30am-5pm
- Walk-In Hours:
  - 9 S. Park St, Ypsilanti, MI 48197
    - Tuesdays 9am-Noon
  - 100 Arbana Dr, Ann Arbor, MI 48103
    - Thursdays 1pm-4pm

### Michigan Department of Health and Human Services

22 Center St, Ypsilanti, MI 48198; (734) 481-2000 [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

- May provide housing assistance for low income households who meet eligibility
- Assistance may include money for rent, rent arrearage, security deposits, and more
- Eligibility is based on the household size, income, and countable cash assets
- Apply at local DHHS office or through MI Bridges [www.mibridges.michigan.gov/access](http://www.mibridges.michigan.gov/access)

### Home Repairs

#### Habitat for Humanity

2805 S Industrial Hwy, Ann Arbor, MI; (734) 677-1558 [www.h4h.org](http://www.h4h.org)

- Home improvement programs aim to alleviate pressure on low-income residents in Washtenaw Co by making homes more energy efficient
- Typical critical repairs include:
  - Air Sealing, Installing Insulation, Water Heater Replacement, Pre/Post Energy Audits
- Call for more information
- Due to program interest, homeowners may be added to a waiting list before they can apply for the program

#### Washtenaw Co Office of Community & Economic Development

(734) 544-3008; [www.washtenaw.org/housingrehab](http://www.washtenaw.org/housingrehab)

### Housing Rehabilitation Program

- The program is designed to bring eligible property owners' dwellings into compliance with common housing standards to provide safe, decent and affordable housing for Washtenaw Co residents
- Assistance available for income-eligible homeowners within an eligible Urban County jurisdiction
- Available on a "first-come, first-served" basis
- There is a waiting list for qualified applicants who are not selected for the current cycle of funding
- Homeowners must reside within an Urban County jurisdictions meet household income limits

### Home Assistance – Foreclosure Prevention

#### Step Forward Michigan Program

[www.stepforwardmichigan.org](http://www.stepforwardmichigan.org)

- A federally funded loan program designed to help eligible homeowners who are struggling with mortgage, property taxes, or condo fees
- For eligibility requirements, application and additional info visit website. If you do not have access to a computer, contact (866) 946-7432
Ozone House
1705 Washtenaw, Ann Arbor, MI 48104
http://ozonehouse.org; Call (734) 662-2222 anytime or
Text “Ozone” to (734) 662-2222 Monday-Friday 10am-7pm
  • Call or Text Ozone House for additional info and
assistance applying to the below programs

Emergency Shelter (Safe Stay)
  • If you are 10-17 years old, offers a welcoming
place for you if you need a safe place to stay or
a break from conflict at home
  • You can stay at Safe Stay for up to 3 weeks
  • After leaving Safe Stay, they help you return
to a safe home with a personalized action
plan and ongoing therapy and services

Transitional Living (Miller House)
  • If you are ages 17-20 and do not have a
stable or safe home
  • You may stay at Miller House for up to 18
months
  • When you are ready to leave Miller House
and move into your own home, you leave
with your saving and continued access to
critical Ozone House support services

Supported Opportunities for Living on Your Own (SOLO)
  • Ozone House partners with other homeless
providers in the county to offer permanent
supportive housing for youth 18-21 with
disabilities

www.h4h.org/restore
  • Inventory is comprised primarily of donations
from residents and businesses of new and
gently used items from the area
  • Much of the inventory can be seen daily on
their Facebook page
  • www.facebook.com/h4h.restore/?ref=br_tf
  • Items are available for purchase in store, on
Facebook and over the phone with a credit card
  • They will hold purchased items for up to
three days for customers
  • Veterans and Active Service Military receive
a 10% discount on purchases
  • Merchandise may be held for 3 hours only,
from the time of the request. Customers
may request one hold per item, per day. No
overnight holds

Faith in Action
603 S. Main St, Chelsea, MI 48130; (734) 475-3305
7931 Grand St, Dexter, MI 48103; (734) 426-7002
www.faithinaction1.org
  • FIA staff can provide escorted referral to the
Kiwanis sale room for needed furniture items
  • Call for availability and to schedule an
appointment

Reuse Center - Recycle Ann Arbor
2420 S. Industrial Hwy, Ann Arbor, MI 48104; (734) 222-7880
https://recycleannarbor.org/divisions/reuse-center/about
  • Offers more than 20,000 square feet of
store space, selling a huge variety of
household furniture and building materials
at affordable prices
  • Every Wednesday they have 1/2 off sales
on select items throughout the store