



RAHS SCHOOL-BASED HEALTH CENTERS



YOUR RIGHTS AND RESPONSIBILITIES

YOUR RIGHTS

1. You cannot be discriminated on the basis of race, color, national origin, religion, sex, handicap, or health insurance.
2. You will be treated with courtesy and respect by all health center staff.
3. All information will remain **confidential**.
4. You will receive the best possible care and have other options for care explained to you.
5. You have the right to refuse treatment.
6. You have the right to review your health center records.
7. If you feel that your rights have been violated, you should inform the center staff.
8. You will not be denied services because of inability to pay.

YOUR RESPONSIBILITIES

1. Being on time for your appointments.
2. Calling the center, or telling center staff in person, at least 24 hours in advance if you are unable to keep an appointment.
3. Providing the health center with current information on your insurance, address, name, or phone number changes.
4. Providing a complete and accurate medical history to staff.
5. Advising us if you do not understand any aspect of your treatment.
6. Following our recommendations and advice.
7. Telling us about unexpected complications that may happen during the course of your treatment.
8. Being considerate of the rights of other students/clients and of health center personnel and property.



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After Hours Protocol / Plan of Care

<p>Scarlett Middle / Mitchell Elementary Schools 3300 Lorraine, Rm 204 Ann Arbor, MI 48108 (734) 677-2708</p>	<p>Pathways to Success Academic Campus 2800 Stone School Rd, Rm 112 Ann Arbor, MI 48104 (734) 973-9167</p>
<p>Lincoln Middle School 8744 Whittaker Rd, Rm 812 Ypsilanti, MI 48197 (734) 714-9509</p>	<p>Lincoln High School 7425 Willis Rd, Rm P114 Ypsilanti, MI 48197 (734)714-9600</p>
<p>Ypsilanti Community Middle School 235 Spencer Ln, Rm 301 Ypsilanti, MI 48198 (734) 221-2271</p>	<p>Ypsilanti Community High School 2095 Packard Rd, Rm 403 Ypsilanti, MI 48197 (734) 221-1007</p>

There may be times when one or more health centers are closed during regular business hours. During Health Center closures and after hours:

For urgent Medical needs call -

For urgent Mental Health needs call -

<p>UM Children’s Emergency Services 1500 E. Medical Center Drive, Ann Arbor 734-936-4230</p>	<p>UM Psychiatric Emergency Services 1500 E. Medical Center Drive, Ann Arbor 734-936-5900</p>
<p>St. Joseph Mercy Children’s Emergency & Trauma Center 5301 E. Huron River Drive, Ypsilanti 734-712-2786</p>	

You may also try calling one of our other Health Centers if you need to schedule an immediate appointment during regular business hours.